

COVID-19 ANNOUNCEMENT

March 17, 2020 UPDATE

Dear Residents, Families and Visitors:

Colebrook, Elmbrook, and Stonebrook Village senior living communities want our residents, families and visitors to know that as events related to coronavirus unfold, we continue to update protocols and procedures to reduce transmission risks. At this time, the communities we serve in Connecticut are banning all nonessential visitors. We are asking family members to voluntarily remain away from the community for the next two weeks. Family members that feel strongly about visiting the community will be given an opportunity to have a visit with a resident but in a controlled environment with restrictions imposed upon them. Essential visitors will be required to go through a screening process that includes answering a questionnaire, having temperature taken and other measures will be used. Essential visitors will maintain other restrictions imposed within the community such as hand washing, wearing personal protective equipment and expect other protections to be implemented. Community staff has full discretion to admit or deny requests for admission into the community without qualification.

Please know that we are continuing aggressive infection prevention and control practices to protect all our residents, families and essential visitors, but we also understand it is our mission to provide a safe harbor to older seniors who have needs for essential services and supports. We are grateful to all stakeholders for having placed faith in our communities over the years and we want all stakeholders to know that we are very concerned about all elderly persons living within towns and cities surrounding our communities. Anyone who receives this announcement who knows a senior who is being significantly impacted by coronavirus particularly if they are in short supply of food or feel great amounts of distress, please contact us by calling one of our communities or just come to the community and we will do what we can to aid that person.

Yours Truly:

A handwritten signature in black ink that reads "Robert E. Kelley".

Executive Director